



COVID-19 TEXAS WATERPARKS SAFETY PROTOCOLS

EMPLOYEE CONTROLS

- Employees will perform a daily self-assessment for symptoms related to COVID-19 prior to park entry. Signage will be available for everyone to reference while doing a self-assessment. See **Appendix A** for full self-assessment protocol.
- All employees will be trained to practice social distancing as per CDC recommendations.
- Break room areas will be structured to maintain social distancing protocols and will be sanitized at periodic intervals throughout each day. Employees will be trained to sanitize areas after use and supplies will be readily accessible. Parks will provide additional outdoor break area locations to accommodate social distancing requirements.
- Hand sanitizer will be provided in common area locations for easy use and access for all employees.
- Utilization of digital learning software, like Zoom will take the place of in person trainings.
- Parks will increase the number of employee training meetings to limit capacity in any given training session.
- Shared equipment will be sanitized before and after use.
- Training will be provided to supervisors and managers on dealing with pre-existing illnesses.
- Training will be provided to reception employees on COVID-19 related communications.
- Employee shift start times will be staggered and multiple clock-in and clock-out locations will be provided to prevent congregating in large groups.
- NO handshakes or contact greetings (High 5, fist bumps, etc.)
- Meetings that take place on property will include the fewest number of people possible and be conducted outside in the fresh air, while maintaining social distancing standards.
- Vendors will be notified of self-assessment protocols and will be required to follow those protocols prior to park entry.
- Disinfect shared tools and equipment between users in all departments
- Parks will designate a COVID-19 safety manager at each property who has the authority to inform and educate guests in the park COVID-19 practices.
- Employee radio devices will be sanitized daily.
- All staff will be trained on proper use of disinfectants.
- Employees will report to their direct supervisors if they are feeling ill while on duty. They will then be referred to the EMT for further assessment. Risk management will be notified, and the employee will be immediately sent home if signs and symptoms are related to COVID-19
- Employees will be trained on the appropriate method of hand cleansing.
 - Disinfect faucet handles on wash sinks prior to touching.
 - Wash hands often with soap and water for at least 20 seconds.
 - In the absence of soap and water, use hand sanitizer.
 - Do not touch your face, nose, eyes, or mouth and if you do, re-sanitize/wash your hands.
 - It is recommended employees wash hands or use hand sanitizer before entering break room facilities and upon leaving the break room to return to their work duties.
 - Proper supplies will be provided based on job duties and locations.
 - Additional resources will be provided to restroom and dressing room areas regarding hand sanitation practices.
- It is mandatory for all employees to always wash hands with soap and water or use hand sanitizer on hands at the following times:
 - Before work begins
 - After workers remove gloves
 - After eating or visiting restroom or dressing room facilities
 - Before or after the use of shared items such as tools or multi-user devices
 - At the end of the work shift
 - Other times as may be necessary

PARK OPERATIONS

Guest Controls for Admissions and Park Entry

- Park capacity will be limited by federal, state, and local authorities. Park hours may be amended to manage capacity under these restrictions.
- Limited park admission tickets and passes will be sold online for days/dates we anticipate a large crowd.
- Guests will be met with self-screening signage prior to park entry. Guests will be informed through posted signage to not enter the facility if showing any symptoms.
- Line markers will manage traffic flow through queue lines to maintain social distancing requirements.
- Bag check will be operated by trained security personnel to minimize contact between employees and guests.
- Guests who are ill while in the park will be directed to first responders for further assessment.
- Guests who show symptoms will be asked to leave the facility immediately based upon CDC and the state of Texas recommendations and requested to follow up with their health care professional.

Public Areas (Restrooms, Lockers, Seating)

- Table placement and availability will allow for social distancing recommendations to be met with a max of 6 members of the same household at one table.
- Signage and audio announcements will be made via local PA system to educate and encourage guests to maintain social distancing good hygiene practices.
- Hand sanitizing locations will be made available in key locations where proper hand washing is not feasible.
- Social distancing signage will be placed in key areas.
- Facilities will receive routine cleaning and sanitation as required by CDC standards.
- All counters, door handles, railings, turnstiles, keypad or self-assist kiosks, trash receptacles, tables, chairs, etc. will be sanitized and disinfected on a regular basis dependent on use.
- Staff will be trained for quicker response to visible spills, trash, and potential contamination.

Attractions

- Chlorination and Ph levels will be documented and follow CDC guidelines and state/local codes.
- Line markers will manage traffic flow through queue lines to maintain social distancing requirements.
- Tubes, mats, lifejackets, and other equipment will be properly sanitized between uses.

F&B

- Additional in-park servers may be used to reduce lines in key areas.
- Line markers will manage traffic flow through queue lines to maintain social distancing requirements.
- Technology may be utilized to implement cashless payment options.
- Food service employees will wear protective face coverings as required.
- Food service operations will include higher sanitation practices and follow food safety guidelines.
- Cashiers may be behind Plexiglass shields.

Water Safety

- Lifeguard training procedures will be modified to comply with current health and safety provider recommendations.
- Parks will follow recommendations as required by third-party agencies.

Retail

- The number of guests allowed in retail shops will be limited to maintain social distancing requirements.
- Line markers will manage traffic flow through queue lines to maintain social distancing requirements.
- Cashiers may be behind Plexiglass shields and/or wear protective masks.

First Responders

- Colorado County EMS will provide documentation and protocols prior to park opening.
- Social distancing will be maintained inside first-aid locations.

APPENDIX A

Employee Pre-Screening

In accordance with Governor Abbott's executive order GA-18, all Team Members or Employees MUST be aware of the symptoms of COVID-19 prior to entering the business. Our park has adopted new policies in accordance with this executive order in order to ensure a safe environment for all employees and customers. Please refer to your Team Member handbook for additional information.

**Have you experienced any new or worsening symptoms listed below?
(check any that apply)**

Cough	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Shortness of breath or difficulty breathing	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Chills*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Repeated shaking with chills*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Muscle Pain*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Headache*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Sore throat*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Loss of taste or smell*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Diarrhea*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Feeling feverish*	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have you had known contact to a person who is lab-confirmed to have COVID-19?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

MUST SANITIZE HANDS PRIOR TO ENTERING

I understand that I am responsible for screening myself daily prior to arriving at the park for any of the symptoms listed above. I understand that I should take my temperature daily before arriving to the facility. I MUST stay home if my temperature is 100.4 degrees Fahrenheit or above. I MUST report any new or worsening symptoms to my direct supervisor IMMEDIATELY. You SHOULD NOT enter the facility if you have answered "YES" to any of the above choices.

Please consult your medical provider for any other symptoms that are severe or concerning to you

In accordance to the minimum standard health protocols, if you have any symptoms listed above you must meet the following criteria before returning to work. Your immediate supervisor will be notified, and no disciplinary action will be taking for your absence during this time.

1. At least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in respiratory symptoms (e.g., cough, shortness of breath); and at least 7 days have passed since the symptoms first appeared; or
2. In the case of an employee who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or
3. If the employee has symptoms that could be COVID-19 and wants to return to work before completing the above self-isolation period, the individual must obtain a medical professional's note clearing the individual for return based on an alternative diagnosis.
4. Do not allow an employee with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until the end of the 14-day self-quarantine period from the last date of exposure (with an exception granted for healthcare workers and critical infrastructure workers).

Print: _____

Signature: _____

Date: _____